



CASE STUDY

FINA

Administration and Management System

EBEC Challenge Zagreb 2018.





1. FINA

Financial Agency (Fina) is the leading Croatian company in the field of financial mediation and the application of information technologies which meet the user requirements. Coverage on a national scale, information system well-proved by the most challenging projects of national importance and high professional level of expert teams are Fina's greatest advantages, because of which it is able to prepare and carry out different projects: from simple financial transactions to the most sophisticated projects in the electronic business.

With its extensive branch network, Fina covers the entire territory of Croatia following the logic and the intensity of economic activities, while the information systems used to connect the branches enable Fina to meet even the most demanding client demands in a very short period of time. Each branch offers individualized financial and administrative services.

Fina is a unique service provider for market stakeholders, featuring financial intermediation solutions, quality business information, network-based and public services provided electronically or through a well-developed business network. Fina develops market-oriented products and services dedicated to cherishing tradition and protecting the public interest and the company's portfolio comprises the best quality innovative products and services tailored to client needs and expectations and founded on the principles of corporate social responsibility.





2. Initial Information

Once upon a time there was a Grandmother named Hildegard. Everybody in her village called her HILDA. But she was not the ordinary grandmother. As all her descendants moved abroad, the Grandmother felt useless. After a lot of research on YouTube she found a video she liked and decided to make guacamole. After positive comments by her neighbors Gertruda and Brunhilda, she decided to start a business on her own so she could bring happiness to every corner of the village with her guacamole.

She decided to name her company Bakamole. The whole village was thrilled with Grandma's guacamole and she decided to increase production. She hired all her neighbors, but as Grandma knows nothing about running the business, soon the company has begun to encounter obstacles due to poorly defined job duties. That is why Grandma decided to ask for your professional help: Help Grandma define roles, actions and permissions in process of buying, producing and selling guacamole.

Below are the roles and possible actions that are important for the company's business and the basic concept for better understanding of the task.

With the sales contract Grandma is obliged to sell her product in a good condition to a buyer who has to pay a certain price for that product. Order is made according to the sales contract, which again represents the process of completing a sales contract.

Roles:





- Chief Executive Officer- Grandma
- Foreman
- worker
- Factory manager
- vendor
- Sales Director

Possible Actions:

- create the sales contract,
- view the sales contract,
- update the sales contract,
- close the sales contract,
- create the order,
- view the order,
- update the order,
- close the order.





3. Task

Your task is to create an Administration and Management System which supports roles, groups, and permissions based on company Bakamole. In this system, users can do actions like: create task, view task, update task and close task. Users in the system should also be hierarchically divided that a responsible person has all the rights to see what other workers are working on.

Also, the system should allow users to be interconnected. Roles should not be tied to only one specific person, but let the other person who takes over this role has the same permissions and responsibilities. The system should be arranged so that it is applicable to various organizational types and relationships among people, ie to be universal.





4. Points

The result will be awarded by points according to the following categories:

Presentation	0-20
Innovative thinking	0-25
Easibility of implementation	0-20





5. Presentation

The solutions have to be presented in a PPT presentation with maximum duration of 5 minutes. After the presentation there will be 5 minutes available for questions from the jury and Topic team.

Send your solutions to casestudy@best.hr .

**Good luck to all participants of Case Study competition from
BEST Zagreb!**

